

NOTICE INVITING TENDERS
(NATIONAL COMPETITIVE BIDDING)
INSTITUTE OF HOME ECONOMICS,
UNIVERSITY OF DELHI
F-4, HAUZ KHAS ENCLAVE,
NEW DELHI-110016

1. Online bids are invited on single stage two bid systems for “Tender for Canteen”. Manual bids shall not be accepted.

2. Document Download: Tender documents may be downloaded from Institute of Home Economics, University of Delhi web site www.ihe-du.com and CPPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in CRITICAL DATE SHEET as under.

CRITICAL DATE SHEET

Published Date	26th June, 2018
Bid Document Download / Sale Start Date	27th June, 2018
Bid Submission Start Date	27th June, 2018
Bid Submission End Date	12th July, 2018
Bid Opening Date	16th July, 2018

3. **Bid Submission:**

Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>.

Tenderer/Contractor are advised to follow the instructions “Instructions to Bidder for Online Bid Submission” provided in the Annexure for online submission of bids - .

Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4. Not more than one tender shall be submitted by one contractor or contractors having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.

5. Tenderer who has downloaded the tender from the Institute of Home Economics, University of Delhi website www.ihe-du.com and Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app> **shall not tamper/modify the tender form including downloaded price bid template in any manner.** In case if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with Institute of Home Economics.

6. Intending tenderers are **advised to visit Institute of Home Economics** website www.ihe-du.com/ and **CPPP website** <https://eprocure.gov.in/eprocure/app> regularly till closing date of submission of tender for any corrigendum / addendum/ amendment.

7. Applicant contractor must provide demand draft for Rs. 1000/- (Rupees one thousand only) in favour of **Director, Institute of Home Economics** from any Nationalized/ scheduled Bank valid for six months with their application/downloaded tenders as the cost of tender forms/ documents. The all applicable bank charges shall be born by the applicant and he shall not have any claim what so ever on this account. In case of re- tendering, the firms which has submitted the DD in earlier calls will require to submit DD along with their tender/application in subsequent calls also. Tender not accompanied with the cost of tender documents is liable to be rejected. However, public sectors undertaking / Govt undertaking firms are exempted from the payment towards cost of tender documents.

EMD Payment:

Earnest Money Deposit of Rs 50,000/- is to be deposited through Demand Draft in favour of Director, Institute of Home Economics, payable at New Delhi. Bidders are required to submit the details of EMD payment at the time of Bid Preparation.

Micro and Small enterprises (MSEs) Units registered with NSIC under their Single Point Registration Scheme for the goods/services at NSIC are exempted from furnishing the Bid Security deposit/ EMD/Tender fee. They should furnish with the Bid (offline) a Notarized copy of the valid registration certificate issued by NSIC in their favors, for the goods/services covered under this Tender document. No other bidders are exempted from furnishing Bid Security/ EMD as mentioned above

8. The **Hard Copy of original instruments** in respect of cost of tender document, earnest money, original copy of affidavits, and credit facility certificate must be delivered to the **Director, Institute of Home Economics, F-4, Hauz Khas Enclave, New Delhi-110016 on or before bid opening date/time as mentioned in critical date sheet.** Tenderer shall likely to be liable for legal action for non-submission of original payment instrument like DD,etc., against the submitted bid. The Demand Draft attached/submitted for tender fee shall be non-refundable.

9. The Bidder should have experience in the similar field of providing canteen/catering services in the **Government Departments** for the last 3 years. Relevant proof for supporting the same shall be submitted.

OR

The firm who has already completed one or more similar nature at canteen/catering services of **total value of ₹ 2 Lakh** in Govt., Semi Govt., Govt. Undertakings, and Govt. Autonomous Organizations / Institutes/University College. Relevant proof for supporting the same shall be submitted

10. Bids will be opened as per date/time as mentioned in the **Tender Critical Date Sheet.** After online opening of Technical-Bid the results of their qualification as well Price-Bid opening will be intimated latter.

11. **Panel:** - The College will prepare panel for highest three bides for canteen contract. In case of unsatisfactory service, canteen contract will be award to next highest bidder. The panel will be valid for two years for award of any part of contract.

12. **Security:** - Rs.1,00,000/- as security deposit(Performance Guarantee) to be deposited before singing of agreement and refundable after the expiry of contract and no interest shall be payable on it. This may be adjusted in case of any dues / damages/penalty are reported during the tenure of contract period

13. **Period:-** Initially, Canteen contract will be award for one month which may be extended to one year after satisfactory report by the canteen committee. Further, canteen contract may be extended to another one year subject to satisfactory report.

14. **Penalty:-** In case of non- complication of any terms & conditions mentioned in tender documents, penalty may be imposed from 20% to 100% of monthly license fee (quoted by bidder) by the canteen committee and decision of the committee will be final.

15. The minimum license Fee is Rs 8,000 per month for the college canteen.

16. **Other Terms and Conditions for submitting the tenders for providing Canteen Services**

1. It may be noted that the lowest quoted rates of a tender do not entitle him to claim the said contract. The final decision shall be taken after the contractor is interviewed and the presentation is assessed by the committee and he is finally recommended.
2. The contractor's firm must not have been blacklisted ever in the past and must not have been penalized for not meeting the provisions of Food Adulteration Act, 1954. **A self-certification** is required to be submitted by the contractor on letter head.
3. The contractor shall abide by all the prevailing laws for running of canteen/cafeteria and shall do all the necessary formalities of obtaining licenses / permission etc. on his own. The college shall not take any responsibility for any legal provisions not met by the contractor & on account of this the contractor shall solely be responsible.
4. The contractor shall ensure that applicable labour laws and minimum wages act are complied with.
5. The contractor shall have to execute an appropriate agreement with the college on a non-judicial Stamp of Rs.100/- accepting all terms and conditions.
6. The contractor shall be required to pay
 - i. Water charges to be fixed for Rs. 5000/- per month.
 - ii. Electricity charges of Rs 10 per unit as per actual usage. Every month this amount shall be deposited by 10th of every month.
 - iii. Monthly License Fee shall be paid in advance by 10th of every month, if not paid he shall be given one month notice to vacate.
7. The contractor shall keep the canteen area (in and around) neat and tidy.
8. The kitchen of the canteen shall be maintained with best of hygiene standard
9. The contractor shall take all precautions to maintain quality of food. In no case he shall sell stale / old stuff /preparations.
10. The contractor must not use / store any hazardous chemical / dangerous element / banned or expired products in the canteen which may pose threatto the health and safety of the people.
11. The contractor shall use the good quality branded oil for cooking and should ensure that only standard material / ingredients for cooking and serving are used. No local / sub-standard material / ingredients shall be allowed.

12. The contractor shall not use the canteen/ college premises for residential purpose for self or his staff & none of the employees of the contractor shall be allowed to stay in the college premises during night/holidays etc.
13. The contractor shall not sublet the contract to any vendor further. Similarly, no part of the menu / items agreed upon shall be sublet to any other party. Subletting in any form shall not be allowed. There should be a minimum of 5 Servers (Apart from the Cooks).
14. The contractor shall provide the list of the workers alongwith their identification & residential proof, who are working in the canteen.
 - (a) Any change in the staff shall be reported immediately and relevant proof of identification shall have to be submitted again. The contractor shall solely be responsible for the conduct / behavior of the staff employed by him in the college canteen and shall solely be responsible for any mis-happening or undesirable incidence on account of the conduct / behavior of the staff engaged by the contractor.
 - (b) A list of staff working in canteen shall be forwarded to the police station concerned.
 - (c) The staff of the contractor shall abide by the instructions issued by the college authorities from time to time and their movement in the college shall be restricted.
15. The contractor shall ensure to keep all his belongings under lock and key. The contractor shall be solely responsible for any loss, damage, theft etc. occurring in canteen and no compensation of any kind shall be made by the College.
16. The contractor shall have to ensure that the canteen staff employed by him wears full dress with proper gloves, head cover, apron etc. The contractor shall have to take all the measures to maintain good hygiene during the preparations and serving.
17.
 - (a) The approved rates of the food items as accepted by the college **shall not be increased** by the contractor. **Similarly, no other item shall be sold** by the contractor outside the approved list, without permission of the college.
 - (b) The contractor shall display the rates of items, as approved upon by the College at prominent places of canteen & staff room.
 - (c) The contractor shall display the menu every day on the notice board of the Canteen.
18. The contractor shall have to make his own arrangements to remove / dispose-off garbage and shall not use college premises for dumping of the garbage. The contractor has to ensure that the garbage is not scattered here and there and shall have to arrange proper dustbins. The garbage of these dustbins shall be properly disposed-off by the contractor outside the college.
19. The contractor shall have to provide "Complaint and Suggestion Book" and the same shall be made available to anyone who desires to record any complaint or suggestion. The same shall be submitted to the Director's office for inspection every month.
20. The contractor shall not close the canteen without prior permission from the college. The canteen shall remain open on Saturdays/Sundays/ Vacations/Holidays as per the requirement of the college.
21. The contract may be terminated by giving one month's notice from either side. However, if it has been found/reported that there has been a gross misconduct, negligence, non-compliance of orders requiring immediate action, the Director shall have the rights to revoke the contract immediately without any notice.
22. After the termination / expiry of the contract, all the belongings of the college should be handed over to the college, including those items for which the college has undergone a separate agreement.
23. The contractor who is providing catering service to railway and aaganwadi excluded from tender process.
24. The contractor shall have to ensure that the agreement made by the college with any other party shall be enforceable upon him also. **The contractor shall have to ensure that no competitive product is being sold in the canteen for which the college has undertaken separate &**

exclusive tie up.

25. The contractor shall maintain best quality of products served in the canteen and during the function of the college.
26. The members of Canteen Committee / AO / SO or any other staff as deputed by the Director can inspect the canteen any time to check the quality of food preparation, hygiene conditions, staff conduct etc.
27. Any loss to the property of the College caused by the contractor shall be borne by the contractor.
28. In case of any dispute, the matter shall be resolved amicably. However, if the matter still remain unresolved, the same shall be resolved by an arbitrator appointed by the Governing Body of the College, the decision of which shall be final & binding to both the parties.
29. We require eco-friendly disposable plates/ cutlery for serving to Teaching, Non-teaching, and students.
30. Any dispute is subject to the Jurisdiction of Courts situated in Delhi.

SUBMISSION OF TENDER

The tender shall be submitted online in two part, viz., technical bid and price bid.

All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.

THE OFFERS SUBMITTED BY TELEGRAM/FAX/EMAIL SHALL NOT BE CONSIDERED. NO CORRESPONDENCE WILL BE ENTERTAINED IN THIS MATTER.

TECHNICAL BID

The following documents are to be furnished by the Contractor along with **Technical Bid** as per the tender document:

- 1) Signed and Scanned Copy of Tender fee and EMD.
- 2) Signed and scanned copy of current income-tax challan/Return, GST registration no., PAN No. and EPF Registration No, Power of Attorney, if any
- 3) Signed and scanned copy of average annual financial turnover/receipts of the indenting bidder during the last three years as per indicating in NIT.
- 4) Signed and scanned copy of Details of Past Experience, Bid Proforma, Declaration regarding MSME under MSMED Act 2006 (if applicable).
- 5) Signed and scanned copy of FSSAI license.
- 6) Signed and scanned copy of Tender Acceptance Letter. **(Annexure -1)**
- 7) Signed and Scanned Copy of partnership deed in case of partnership firm, Memorandum and Article of Association in case of limited company, ownership certificate in case of sole of proprietary firm and Power of Attorney in favour of authorized signatory in case the firm is not a proprietary firm.
- 8) Signed and Scanned Copy of Technical data sheet **(Annexure -2)**

PRICE BID

- (a) Price bid undertaking
- (b) Schedule of price bid in the form of BOQ_XXXX .xls

Sl. No.	Item Description	Item Code / Make	Months	Units	Minimum Rate in Rs. P	Quoted Currency in INR / Other Currency	BASIC RATE In Figures (including All taxes)To be entered by the Bidder in Rs. P	TOTAL AMOUNT With Taxes in Rs. P
1	License Fee							
1.01	License Fee	item1	12.000	Months	8000.00	INR		0.00
Total in Figures								0.00
Total in Words								

- (c) The rates shall be quoted in Indian Rupee only.
- (d) In case of any discrepancy/difference in the amounts indicated in figures and words the amount in words will prevail and will be considered.

PRICE BID UNDERTAKING

From: (Full name and address of the Bidder)_____

To,
The Director,
Institute of Home Economics,
University of Delhi,
F-4, Hauz Khas Enclave,
New Delhi-110016

Dear Sir/Madam,

1. I submit the Price Bid for_____ and related activities as envisaged in the Bid document.
2. I have thoroughly examined and understood all the terms and conditions as contained in the Bid document, and agree to abide by them.
3. I offer to work at the rates as indicated in the price Bid, Annexure III inclusive of all applicable taxes by whatever name called.

Yours Faithfully,

Signature of
authorized
Representative:

TENDER ACCEPTANCE LETTER
(To be given on Company Letter
Head)

Date:

To,
The Director,
Institute of Home Economics,
University of Delhi,
F-4, Hauz Khas Enclave,
New Delhi-110016

Sub: Acceptance in respect of Terms & Conditions of Tender Document of
“.....”

Ref: NIT NO-Dt.
Sir,

- i. I/We have downloaded the tender document(s) for the above mentioned 'Tender/Work' from the web site <http://eprocure.gov.in/eprocure/app> .
- ii. I/We hereby certify that I/We have read all the terms and conditions of tender document (including all annexure(s), schedule(s), drawing(s), etc.), which shall part of the contract and I/We shall abide hereby all terms & conditions contained therein.
- iii. The Corrigendum(s) issued from time to time by your department/ organization too has also been taken into consideration, while submitting this acceptance letter.
- iv. I/We hereby unconditionally **ACCEPT ALL THE TERMS AND CONDITIONS** mentioned in this tender document and corrigendum(s) as applicable.
- v. In case any provisions of this tender are found violated, then your department/ organization shall without prejudice to any other right or remedy be at liberty to reject my bid including the forfeiture of earnest money deposit.
- vi. I/We confirm that our bid shall be valid up to 120 days upto days as mentioned in this tender document from the date of opening of cover-1, Techno-commercial Bid.
- vii. I/We hereby agreed that my name will be keep in panel for the period of two years from date of finalization of tender.
- viii. I/We hereby certify that rate approved by the college will not be change during the contract period and quote license fee more than Rs 8,000/- per month .
- ix. I/We understand that you are not bound to accept the highest or any bid you may receive.
- x. I/We certify that comply with the eligibility requirements as per Bid documents.
- xi. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking

Seal and Sign of Agency

Name:
Address

TECHNICAL DATA SHEET

Annexure -2

The college has fixed the minimum base bid of **Rs 8,000/- per month** for License fee of college canteen and fixed the rate of items to be served in canteen and Buffet plate system to be served during the college functions.

Bidders are required to be bid **ONLY** on License fee to be paid for the college canteen.

APPROVED RATE FOR THE ITEMS TO BE SERVED IN CANTEEN

S. No.	Items	Weight / Measure	Approved Rate (Rs. Including GST)
1.	Hot Coffee	Per cup (150 ML)	8.00
2.	Ice Tea	Per cup (200 ML)	10.00
3.	Cold Coffee	Per Cup (200 ML)	12.00
4.	Tea	Per cup (150 ML)	6.00
		Half Set (70 ML each) 3	10.00
		Full Set (70 ML each) 6	20.00
5.	Lemon Water Salt	Per Glass (200ML)	10.00
6.	Lemon Water Sweet	Per Glass (200ML)	12.00
7.	Cold Drink		MRP
8.	Standard cold Drink		MRP
9	Samosa	Per Piece (100 gm)	6.00
10	Pastry	Per Piece (100 gm)	10.00
11	Burger	Per Piece (100 gm)	12.00
12	Bread Roll	Per Piece (50 gm)	8.00
13	Bread Pakoda	Per Piece (100 gm)	8.00
14	Upma	Per Plate (150 gm)	15.00
15	Pakora Palak / Paneer/ Pyaj	Per Plate (150 gm)	15.00
16	Masala Dosa with Samber and Coconut Cutni	Per Piece (150 gm)	30.00
17	Plain (sada) Dosa with samber and Coconut	Per Piece (100 gm)	20.00
18	Idli (2 pieces) with samber and Coconut Cutni	2 Pieces)	15.00
19	Vada (2 piece) withsamber and Coconut	2 Pieces)	15.00
20	Veg. Cutlet (2pieces)	2 Pieces)	15.00
21	Mater Kulcha (2piece)	Per Plate (150 gm)	20.00
22	Macroni	Per Plate (100 gm)	20.00
23	Pasta	Per Plate (100 gm)	20.00
24	Aloo Bonda	Per Piece (50 gm)	7.00
25	Kachori 2 pcs with Aloo Subji	Per Plate (100 gm)	15.00
26	Aloo Puri 4 pcs	Per Plate (100 gm)	20.00
27	GulabJamun	Per Piece (50 gm)	10.00

28	Chhole Bhature	Per Plate (150 gm)	25.00
29	Chhole	Per Plate (100 gm)	10.00
30	Veg. Sandwiche	Per Piece (100 gm)	12.00
31	Toast with Butter (Brown Bread) 4 pcs	Per Plate	15.00
32	Toast with Butter (White Bread) 4 pcs	Per Plate	12.00
33	Bread slice	4 Piece	5.00
34	Veg. Chowmin (Full)	Per Plate (250 gm)	30.00
35	Veg. Chowmin (Half)	Per Plate (150 gm)	20.00
36	Paav Bhajee 2 Paav	Per Plate (100 gm)	30.00
37	Patty	Per Piece (100 gm)	10.00
S. No.	Items	Weight / Measure	Approved Rate
38	Spring Roll	Per Piece (100 gm)	20.00
39	Flavored Milk (bottle)		On M.R.P
40	Juice(Tetra Packs only)		On M.R.P
41	Confectionery Items (Biscuit,Chocolates, Wafers Rs 5 to 20) at least 2 brand each		On M.R.P
42	Chilly Potato	Per Plate (150 gms.)	20.00
43	Fried Hot Dog	Per Piece (150 gms.)	20.00
44	Rice + Kadi/dal/rajma	Per Plate (250 gms.)	25.00
45	Rice Plain	Per Plate (150 gms.)	10.00
46	Rice Pulav	Per Plate (150 gms.)	15.00
47	4 Puris/4 chapaties + Chhole/ Kadi/dal/rajma	Per Plate (250 gms.)	25.00
48	Naan/ /Lachha Prantha	Per Plate (100gm)	12.00
49	2 Prantha Plain with subji	Per Plate(150 gms.)	20.00
50	Fried Rice+ Manchurian	Per Plate (150 gms.)	25.00
51	Thali (2 Parath+Rice+Seasonal veg.+Dal + Salad + pickles)	Per Plate (300 gm)	40.00
52	Thali (Rice, Dal, Sabzi,3 Roti(Tandoori)	Per Plate (300 gms.)	35.00
53	Thali (Rice, Dal, Sabzi,4 Roti (Tawa)	Per Plate (300 gms.)	35.00
54	2 Stuffed Parantha with Pickle	Per Plate (150 gm)	25.00
55	Brown Bread/ Butter Toast 2 slice		10.00
56	Poha	Per Plate (150 gm)	20.00
57	Vada Pav	Per Plate (150 gm)	15.00
58	Bada Samosa	Per Plate (150 gm)	10.00
59	Shakes seasonal fruits	Per Piece (150 gm)	25.00
60	Fresh lime soda	200 ml	12.00
61	Dahi Vada	2 pieces	20.00
62	Vermicelli Noodles		25.00
63	Sabzi Kachori/ Pyaz Kachori	2 pieces	20.00
64	Pav Bhaji + Pyaz + Pickle		25.00
65	Stuffed Kulcha/Naan + Rayta + Pickle Or Kulcha/Naan + Cholle + Rayta + Pickle	2 pieces	25.00

Note :- All prices are inclusive of GST rates.

Buffet Plate System

S.No.	Items	upto 150 plates	151-500 plates	501-800 plates	801 or above plates
1	Seasonal Veg.+ Dal/Chole/ Rajma + Paneer + Assorted Bread +puri+ Rice/ Pulao + Sweets + Salad + Papad + Dahi Bada	160	150	140	130
2	Economy Lunch Dal/Rajma/Chole+ Paneer + Rice/Pulao +Boondi Raita + Tandoori Roti/Tawa Roti+ Sweets + Salad	150	140	130	120
3	Lunch Dal/Rajma/Chole + Rice/Puri+ Salad	40	35	35	30
4	Economy Lunch Dosa/ Uttpam + idli + Sambar + Cocounut Chutney	125	115	105	95

CONDITIONS:-

1. All prices are inclusive of GST rates.
2. The rates are inclusive of all the charges pertaining to arrangement of utensils, waiters, drinking water etc.
3. Table covers, Tables, Tents, Fans will be provided by the caterer for small functions i.e. upto 150 plates.


Dr. Geeta Trilok-Kumar
Director
Institute of Home Economics
(University of Delhi)
F-4, Hauz Khas Enclave
New Delhi-110016