



ENGINEERING DEPARTMENT  
(NORTH CAMPUS)  
UNIVERSITY OF DELHI  
DELHI - 110007

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DATED: 03.06.2016

Director, Delhi University Computer Centre  
University of Delhi  
Delhi-110007

**Sub: Incident of non-functioning of Delhi University website on 15.05.2016.**

Dear Sir,

On the incident of non-functioning of Delhi University website on 15.05.2016, few observations were made during visit of Computer Centre which are listed below:-

1. Regular servicing of the UPS as well as servers are required with logs book of maintenance.
2. The battery of the system is to be checked regularly and same are to be replaced as per the recommendations of the manufacturer.
3. The trained staff is to be deployed to check the connection regularly.
4. The healthy/dust free environmental is essential for the smooth functioning of the UPS/ system.
5. Explore the possibility of additional standby electric source through the additional generator set.
6. Agency carrying out the AMC has asked one hour downtime to solve the problem which may be provided with proper publicity of date and time of down time.

A detail report is desired by the Registrar on above observations. You are requested to please submit the detail report on or before 07.06.2016 (forenoon) so that same can be forwarded to the Registrar.

Thanking you,

Yours faithfully

University Engineer