

Introduction

W.U.S. Health Centre (Main Campus) was commissioned on 15th August 1953 by World University Service (W.U.S.), a Geneva based international Non-Governmental Organization (NGO). It has been a gratifying experience to serve the beneficiaries belonging to University community for the past 62 years. Subsequently, three more Health Centres namely W.U.S. Health Centre (South Campus), W.U.S. Health Centre (West) and W.U.S. Health Centre (East) were commissioned with the assistance from University Grant Commission (UGC).

Vision and Mission

Our vision is to develop this institution in a manner where in primary healthcare is ensured in comprehensive manner under one roof to the esteemed employees and students of University of Delhi.

The mission of W.U.S. Health Centre is to provide essential quality Health services and emergency treatment be it preventive, curative or palliative care without experiencing financial hardship to all the beneficiaries of University of Delhi in dedicated, effective and efficient manner with integrity and strive continuously to raise their standard of health.

Interim Committee for Management of W.U.S. Health Centres (ICH) :

The WUS Health Centres in University of Delhi has an Interim Committee for Management of W.U.S. Health Centres (ICH) appointed by the Competent Authority. The Committee formed on 29.09.2016 and further amended is as follows:

1. Prof. Raj Kumar, VPCI	-	Chairman
2. Dr. Mahesh Verma, Padamshree, Maulana Azad Dental College	-	Member
3. Prof. V.K. Chaudhary, Department of Bio- Chemistry, UDSC	-	Member
4. Prof. Enakshi Sharma, Department of Electronic Science, UDSC	-	Member
5. Prof. Akshay K. Pradhan, Department of Genetics, UDSC	-	Member
6. Prof. T.R. Sheshadri, Department of Physics	-	Member
7. Prof. K. Natrajan, ACBR	-	Member
8. Prof. (Dr.) Sudha Prasad, Dean, Faculty of Medical Sciences	-	Member
9. Prof. (Dr.) Ashwani Kumar, UCMS	-	Member
10. Prof. Vandana Roy, Dept. of Pharmacology, MAMC	-	Member
11. Dr. Ish Anand, Department of Neurology Sir Ganga Ram Hospital	-	Member
12. Dr. Gautam Patra, JNU	-	Special Invitee
13. Dr. Shriram Oberoi, Retd. Ass. Professor, Delhi University	-	Member
14. Joint Registrar (Establishment – N/T)	-	Member
15. Assistant Registrar (Finance - Health Matters)	-	Member
16. Dr. (Prof.) Rajeev Sood, Dr. R.M.L. Hospital	-	Member
17. Dr. Saumitra Rawat, Sir Ganga Ram Hospital	-	Member
18. Dr. Vijay Kumar Khaira, Rashtrakavi Maithilisharan Gupt Memorial Trust	-	Member
19. Dr. Yamini Gupt, Dept. of Business Economics, UDSC	-	Member
20. Fr. George P.A., Director, Holy Family Hospital	-	Member
21. DUTA President	-	Member
22. DUCKU President	-	Member
23. DUSU President	-	Member
24. Dr. Rajesh Jha (E.C. Nominee)	-	Member
25. Dr. Sunil Thakur	-	Member Secretary

The ICH formulates various rules and regulations for the W.U.S. Health Centres. It provides basic functional guidelines and develops long-term policies for effective and efficient operationalisation of the W.U.S. Health Centres.

Locations of W.U.S. Health Centres

S. No.	W.U.S. Health Centres	Address
1.	W.U.S. Health Centre (North Campus)	33, Chattra Marg, University of Delhi, Delhi-110007
2.	W.U.S. Health Centre (South Campus)	Benito Juarez Marg, University of Delhi, South Campus, Delhi-110021
3.	W.U.S. Health Centre (East Delhi)	Staff Quarter, Dr. B R Ambedkar College, Main Waziarabad Road, Delhi-110094
4.	W.U.S. Health Centre (West Delhi)	Shivaji College, Raja Garden, Delhi-110027

Purchase Committee

All the medicines purchased for the Health Centres are made through duly constituted purchase committees proposed by the Chairperson of the ICH, W.U.S. Health Centre or the Chief Medical Officer and approved by the Pro-Vice Chancellor.

Being executive head of the administration, the Chief Medical Officer is responsible for the smooth functioning of all the Health Centres. However, W.U.S. Health Centres in the South, West and East are locally administered by respective Medical Officer in Charges.

Achievements of W.U.S. Health Centre

1. In addition to this Health Centre also provided emergency medical services even on Sundays in following Tournaments/Functions organized by University of Delhi :

Sports Trials for Online Undergraduate Programmes, 2017	27 th June, 05 th July & 06 th July, 2017 28 th June & 01 st July, 2017
Delhi University Inter College Wrestling (M & W) Tournament 2017-18	23 rd & 24 th October 2017
Delhi University Inter College Judo (M&W) Tournament 2017-18	25 th & 26 th October 2017
Inter College Athletic (M & W) Championship 2017-18	9 th to 11 th November 2017
94 th Annual Convocation	18 th November 2017
14 th K.K. Luthra Memorial International Moot Court Competition	19 th to 21 st January 2018
Inter College Taekwondo Championship 2017-18	1 st and 2 nd February 2018
Delhi University Inter College Football (M & W) Championship 2017-18	16 th & 19 th to 23 rd February 2018
60 th Annual Flower Show	23 rd February 2018
Delhi University Inter College Football (M) Championship 2017-18	24 th and 26 th February 2018
Hon'ble President of Federal Republic of Germany 'Mr. Frank-Walter Steinmeier'	23 rd March 2018

2. World Health Day was celebrated in W.U.S. Health Centre (North Campus) on 7th April 2017. **The theme of this year's World Health Day was Depression : Let's talk.** Leaflets highlighting the issues regarding **Depression** were distributed to all the Faculties/Departments/Institutions/Colleges/Hostels which was highly appreciated by everyone. An article on Depression was uploaded on University of Delhi website for the information of University fraternity.
3. World Health Day was celebrated in W.U.S. Health Centre (North Campus) on 7th April 2018. **The theme of this year's World Health Day was Universal Health Coverage : Everyone, Everywhere.** Leaflets highlighting the issues regarding **Universal Health Coverage** were distributed to all the Faculties/Departments/Institutions/ Colleges/Hostels which was highly appreciated by everyone. An article on Depression was uploaded on University of Delhi website for the information of University fraternity.
4. **Pyrethrum spray to prevent Vector Borne Diseases was intensively done in whole of the University Campus area and University Enclave colleges.** Leaflets highlighting the issues regarding Dengue Fever were distributed to all the Faculties/Departments/Institutions /Colleges/Hostels which was highly appreciated by everyone. An article on **Vector Borne Diseases** was uploaded on University of Delhi website for the information of University fraternity.
5. **Computerized Pictorial mapping depicting density of employees of University of Delhi and its constituent Colleges vis-à-vis availability of empanelled hospitals in those areas has been prepared.** This will facilitate further process of empanelment of hospitals for University of Delhi in areas where no or insufficient Empanelled Hospitals exist at present.
6. Health check up camps, Cardiac check up camps, Diabetes detection camps have been organized from time to time in collaboration with the reputed Hospitals.

W.U.S. Health Centre (North Campus)

The WUS Health Centre (North Campus) provides 24 x 7 services except Sundays 10:30 AM to 08:00 PM for the University employees, their dependants and students. It provides OPD services from 08:00 AM to 08:00 PM, six days a week and remains opens on Sundays (08.30 AM to 10:30 PM) and Gazetted Holidays (08.30 AM to 10:30 PM). It remains open throughout the day even on Holi and Diwali Holidays. It provides emergency services from 08:00 PM to 08:00 AM.

It has a Chief Medical Officer, 4 full time Medical Officers, 1 Medical Consultants on contract, 1 Medical Officer on contract, 3 Part-time Medical Officers and 12 Part-time Visiting Specialists. These Part-time Visiting Specialists provide Specialized services for two/three hours in :

- Cardiology (thrice in a week),
- Neurology (once in a week),
- Psychiatry (once in a week),
- Orthopaedic (five days in a week),
- E.N.T. (five days in a week),
- Paediatric (four times in a week),
- Skin (4 days in a week),
- Ophthalmology (thrice in a week),
- Dental (six days in a week) and
- Optometry (six days in a week).

The centre has a Pathology Laboratory (operational for 5 days in a week), Physiotherapy Unit (operational for 6 days in a week), Nursing Station (operational for 7 days in a week), Dressing Services (operational for 6 days in a week), and Basic Life Support Ambulance (operational for 24 hours x 7 days in a week).

Dr. Madhu's Ultrasound Clinic and Dr. Madhu's MRI Path Lab. have been empanelled for carrying out various Pathological, Radiological Tests on cashless basis at CGHS rates.

W.U.S. Health Centre (North Campus) caters to approximately 1 lac beneficiaries clientele. Approximately 800 patients avail W.U.S. Health Campus (North Campus) facilities per day six days a week.

Timings of W.U.S. Health Centre (North Campus)

1. Monday to Saturday:*

Morning Duty	:	08:00 AM to 02:30 PM (All days)
Evening Duty	:	01:30 PM to 08:00 PM (All days)
Night Duty	:	08:00 PM to 08:00 AM (All Nights)

Daily 3-4 Medical Officers are available in Morning Shift, 3 Medical Officers in Evening Shift and 1 Medical Officer in Night Shift.

On Saturday: 2 Medical Officers work in Morning Shift & 1 Medical Officer in Evening Shift and 1 Medical Officer in Night Shift.

2. Sunday: 08:30 A.M. to 10:30 A.M. (Except National Holidays)

List of Doctors of W.U.S. Health Centre (North Campus)

1. Medical Officers:

1. Dr. Sunil Thakur	: M.B.B.S, M.S.	Chief Medical Officer
2. Dr. (Mrs.) Sheela Jaiswal	: M.B.B.S, M.D. (Gynae.)	Sr. Medical Officer
3. Dr. (Mrs.) Neelu Madan	: M.B.B.S., M.D. (Gynae.), DNB	Sr. Medical Officer
4. Dr. S.S. Dugtal	: M.B.B.S., M.D. (Med)	Sr. Medical Officer
5. Dr. (Mrs.) Ritu Tanwar	: M.B.B.S.	Medical Officer
6. Dr. Y.P. Singh	: M.B.B.S, DTCD	Medical Officer (Contract)
7. Dr. Ritesh Chauhan	: M.B.B.S.	Medical Officer (Contract)
8. Dr. Hitesh Chauhan	: M.B.B.S.	Medical Officer (Contract)
9. Dr. Bijendra Singh	: M.B.B.S.	Medical Officer (Contract)
10. Dr. Prasanna Kr. Sahu	: M.B.B.S.	Medical Officer (Contract)
11. Dr. S. Karmakar	: M.B.B.S.	Medical Consultants (Contract)

2. Part-Time Medical Officer (On Contract):

1. Dr. Sudha Goel	: M.B.B.S, MD (Gynae.)
2. Dr. M.K. Grover	: M.B.B.S, DCH
3. Dr. Neena Paul	: M.B.B.S

3. Ayurvedic Dispensary (Operated By Municipal Corporation Of Delhi)

Dr. (Mrs.) Shuchi Gauba, Chief Medical Officer (Ayurveda)

Timings : Summer: *Monday to Saturday : 08:00 AM to 02:00 PM*
Winter : *Monday to Saturday : 09:00 AM to 03:00 PM*

List of Part-Time/Full Time Specialist of W.U.S. Health Centre (North Campus)

					Room No.
CARDIOLOGIST	1.	Dr. Dinesh Kumar Gupta	Tuesday	9:00 A.M. – 11:00 A.M.	
(Heart)			Wednesday	9:00 A.M. – 11:00 A.M.	
			Thursday	9:00 A.M. – 11:00 A.M.	
E.N.T.	1.	Dr. Sunil	Mon - Fri	08:00 A.M. – 09:30 A.M.	25
NEUROLOGIST	1.	Dr. K.S. Anand	Saturday	3:00 P.M. – 5:00 P.M.	5
ORTHOPAEDICIAN	1.	Dr. R.K. Gupta	Monday to Friday	9:00 A.M. – 11:00 A.M.	7
PSYCHIATRIST	1.	Dr. Anandi Lal	Monday	9:00 A.M. – 11:00 A.M.	23
SKIN SPECIALIST	1.	Dr. Monika Garg	Wednesday	09:00 A.M. – 11:00 A.M.	23
			Friday	09:00 A.M. – 11:00 A.M.	
	2.	Dr. Divya Aggarwal	Monday	8:30 A.M. – 10:30 A.M.	23
			Thursday	8:30 A.M. – 10:30 A.M.	
DENTIST	1.	Dr. Preeti Mahajan	Wednesday	09:00 A.M. – 12:00 Noon	8
			Friday	09:00 A.M. – 12:00 Noon	
	2.	Dr. Shalu Pruthi	Monday	09:00 A.M. – 12:00 Noon	
			Thursday	09:00 A.M. – 12:00 Noon	
	3.	Dr. Gaurav Kumar Vats	Tuesday	09:00 A.M. – 12:00 Noon	
			Saturday		
OPHTHALMOLOGIST (EYE SPECIALIST)	1.	Dr. Navita Gupta	Monday, Tuesday and Thursday	9:00 A.M. – 11:00 A.M.	28
PAEDIATRICIAN	1.	Dr. Anjali Gera	Monday	9:00 A.M. – 11:00 A.M.	
			Friday (Creche)	9:00 A.M. – 11:00 A.M.	Creche, DUWA
	2.	Dr. Manjoo Gupta	Tuesday (Creche)	9:00 A.M. – 11:00 A.M.	
			Wednesday	9:00 A.M. – 11:00 A.M.	Creche, DUWA

Facilities Available at W.U.S. Health Centre (North Campus)

PHYSIOTHERAPY SERVICES:-

S.No.	Name	Quali	Designation	Time
1.	Sh. R.S.K. Nair	BPT	Physiotherapist	09:00 AM to 04:00 PM (Tues through Sat)
2.	Mrs. Meenakshi Nair	MPT	Physiotherapist	09:00 AM to 04:00 PM (Mon through Fri)

PATHOLOGY LABORATORY :

S.No.	Name	Qualifications	Designation	Time
1.	Mrs. Shilpa Singh	DMLT	Technical Assistant	Mon through Fri 9.00 A.M. to 5.30 P.M

The Laboratory tests are done with prior appointment from Laboratory, W.U.S. Health Centre (North). Following Lab Tests are available at W.U.S. Health Centre (North) :

Urine Routine Examination, Stool Routine Examination, Complete Blood Count, Blood Sugar, KFT, Lipid Profile, LFT.

Thyroid Profile (T3, T4, TSH).

Blood Tests to diagnose the cause of fever viz. Complete Blood Count, Periphral Blood Smear for Malaria, Widal Test for Enteric Fever, Typhidot for IgG and IgM antibodies, Dengue NS₁ Antigen, Total Platelet Count, Urine Routine Examination are done from Monday through Friday.

4. Dental Services :

Monday to Saturday from 09:00 AM to 12:00 Noon
Dr. Preeti Mahajan
Dr. Shalu Pruthi
Dr. Gaurav Vats

Root Canal Treatment is available daily

5. Emergency Treatment:

W.U.S. Health Centre (North Campus) in addition to routine treatment also provides emergency treatment to the employees, Beneficiaries & Students of the University of Delhi. The patients are provided first aid when they visit the Health Centre in emergency and are referred to University empanelled hospitals if it is indicated. Emergency patients are evacuated to the nearest Hospital in Basic Life Support Ambulance. In emergency the patients can also seek treatment at empanelled hospitals of University of Delhi.

6. Ambulance Services:

The W.U.S. Health Centre provides Basic Life Support Ambulance service to the patients in emergency round the clock.

7. ECG Facility :

Monday through Friday 8.00 A.M. to 2.00 P.M

List of Ministerial & Non-Ministerial Staff of W.U.S. Health Centre (North Campus)

S.No	Name of the Employees	Designation
1	Sh. Rajesh Kumar	Section Officer
2	Sh. Jaswant Singh	Sr. Assistant
3	Sh. Parvesh Kumar	Assistant
4	Sh. Sanjay Kumar Sharma	Junior Assistant
5	Sh. Harish Singh Ghughthyal	Junior Assistant
6	Sh. Mayur Kumar	Junior Assistant
7	Ms. Neha Sharma	Junior Assistant (Contract)
8	Ms. Ruchi Sharma	Junior Assistant (Contract)
9	Sh. Amit Kr. Singh	Junior Assistant (Contract)
10	Sh. Jitendra	Junior Assistant (Contract)
11	Ms. Raagini Rohatgi	Junior Assistant (Contract)
12	Sh. Sri Pal Giri	Office Attendant
13	Sh. Narender Singh	Office Attendant (Contract)
14	Mr. Suresh Chander	Driver
15	Mr. Sher Singh	Driver
16	Sh. Pramod Kumar	Driver
17	Mr. Tulsi Ram Verma	Mali
18	Mr. Chhitar Mal Meena	Mali, MTS (Contract)

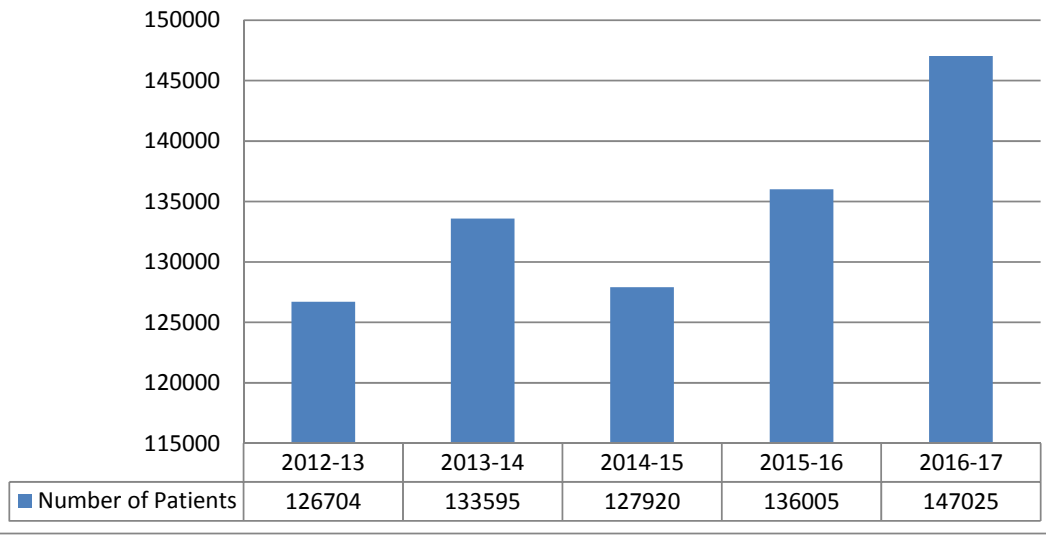
List of Para-Medical Staff of W.U.S. Health Centre (North Campus)

S.No	Name of the Employees	Designation
1	Ms. Geeta Devi	Nurse
2	Ms. Mala	Nurse (Contract)
3	Ms. Sapna Devi	Nurse (Contract)
4	Ms. Reema	Nurse (Creche, Contract)
5	Sh. R.S.K. Nair	Physiotherapist
6	Ms. Meenakshi Nair	Physiotherapist
7	Sh. Surendra Kalra	Pharmacist
8	Sh. Satya Prakash	Pharmacist
9	Sh. Neeraj Gupta	Pharmacist
10	Sh. Ajay Gupta	Pharmacist
11	Sh. Ram Parvesh	Pharmacist
12	Ms. Neeru Wadhwa	Pharmacist
13	Sh. Mukesh Kush	Pharmacist
14	Sh. Parmod Kumar	Pharmacist (Contract)
15	Ms. Shilpa Singh	Technical Assistant
16	Mr. M.C. Joshi	Dresser
17	Mr. Vishan Kumar	Dresser
18	Mr. Ashok Karmakar	Dresser
19	Mr. Anand Kumar	Dresser
22	Mr. Samuel Joseph	Ward Boy (Contract)
23	Mr. Ramakant	Attendant
24	Ms. Ramwati	Unskilled Labourer
25	Mr. Ajay Kumar Mishra	Attendant, MTS (Contract)
26	Mr. Lal Chand	Attendant, MTS (Contract)
27	Ms. Sunita	Attendant, MTS (Contract)
28	Mr. Vishal Thakur	Attendant, MTS (Contract)
29	Ms. Manju Meena	Attendant, MTS (Contract)
30	Ms. Kiran	Attendant, MTS (Contract)
31	Ms. Deviki Kumari	Female Attendant (Contract) (Superannuated on 30.04.16)

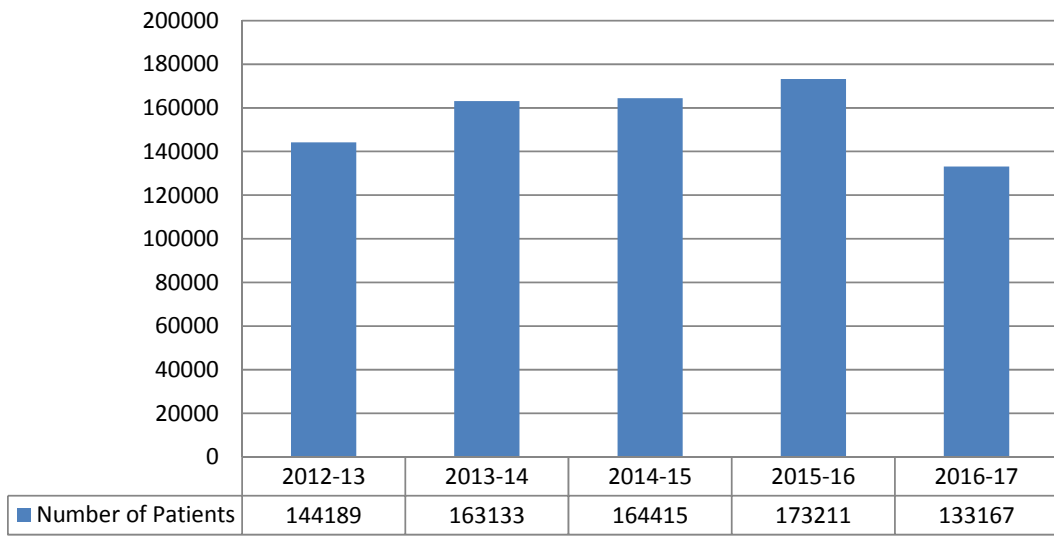
Summary of OPD Attendance & Clinical Services of W.U.S. Health Centre (North Campus)

S.No.	OPD Services	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18
1	OPD Attendance Morning GDMO's	69890	70199	67996	70551	71920	59113
2	OPD Attendance Evening, GDMO's	26978	32457	30274	33840	35539	25817
3	OPD Attendance Emergency	2386	2331	2152	2457	2525	2168
4	OPD Attendance ENT	1672	1010	3631	3717	3935	3119
5	OPD Attendance Cardiology	1749	1673	1787	1623	1627	2078
6	OPD Attendance Psychiatry	636	719	612	606	471	665
7	OPD Attendance Neurology	387	291	319	319	417	495
8	OPD Attendance Ophthalmology	4219	4683	3885	4014	4134	3784
9	OPD Attendance Orthopaedics	3349	3860	3933	5390	6978	6890
10	OPD Attendance Paediatrics	1358	548	669	537	981	1203
11	OPD Attendance Dermatology	3958	4838	5126	5729	5644	4744
12	OPD Attendance Dental Surgery	5368	5445	6241	6070	5506	4301
13	OPD Attendance Optometry	4754	5541	1295	1152	-	-
	Total	126704	133595	127920	136005	147025	123058
S.No.	Clinical Services (Physiotherapy/Nursing/Dressing/ ECG/Pathology/X-Ray)	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18
14	OPD Attendance Physiotherapy	12475	12584	12819	13520	13601	
15	OPD Attendance Nursing Station	8865	11786	16861	18922	18952	
16	OPD Attendance Dressing Room	8245	7902	7058	6690	6451	
17	OPD Attendance ECG	790	821	2005	4457	3744	
18	OPD Attendance Pathology Lab	111904	127919	125672	129123	88999	
19	OPD Attendance X-Ray	1910	2121	0	499	1420	
	Total	144189	163133	164415	173211	133167	

OPD Services of W.U.S. Health Centre (North Campus)

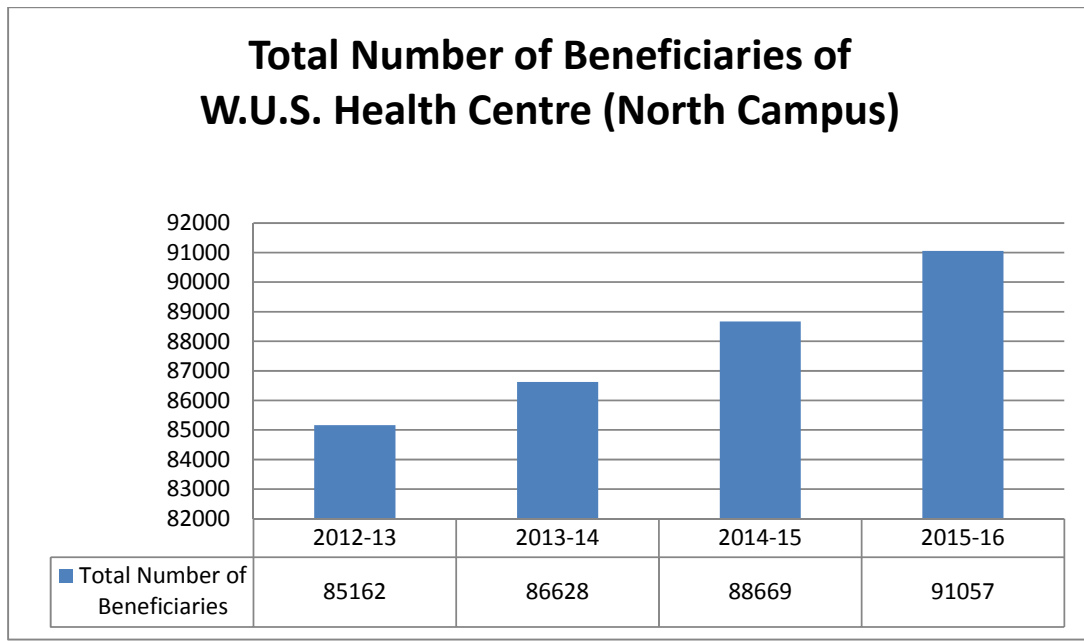


Clinical Services of W.U.S. Health Centre (North Campus)



Membership Details of W.U.S. Health Centre (North Campus)

Nomenclature	2012-13	2013-14	2014-15	2015-16	2016-17
Regular Members	72047	72816	73585	74727	
Retired Lifetime Members	9238	9312	9386	10162	
Retired Yearly Members	880	1679	2478	2505	
Resident Students	2017	1640	2097	2163	2001
Non-Resident Students	980	1181	1123	1500	160
Total Membership	85162	86628	88669	91057	



Infrastructure at W.U.S. Health Centre (North Campus)

S. No.	Room For	No. of Rooms
1	O.P.D	13
2	Reception	1
3	Dressing Room	1
4	Nursing Station	1
5	ECG Room	1
6	Office	3
7	Pharmacy	1
8	Medical Store	2
9	General Store	1
10	Record Room	1
11	Laboratory	1
12	Dental Room	1
13	X-Ray Room	1
14	Emergency Room	1
15	Toilets	7
16	Disabled Friendly Toilet	1
17	Conference Room	1
18	Doctors Rest Room	1
19	Physiotherapy	1
20	Ayurvedic Dispensary	1
21	Malaria Detection Clinic	1

W.U.S. Health Centre (South Campus)

The WUS Health Centre (South Campus) was established on 2nd January, 1978. The Health Centre started functioning at D-25-D, South Extension Part II and was subsequently shifted to a larger accommodation in F-47, South Extension Part-I, New Delhi. The Health Centre shifted to a residential flat in the South Campus in May, 1987 and to its present building in January, 1990.

W.U.S. Health Centre (South Campus) caters to approximately 10000 beneficiary clientele. Approximately 100 patients avail W.U.S. Health Campus, South Campus facilities per day six days a week.

Health Centre Timings of W.U.S. Health Centre (South Campus)

1. **Monday to Friday:** 09:00 A.M. to 05:30 P.M.
2. **Saturday:** 09:00 A.M. to 03:00 P.M.
3. **Sunday:** Closed

List of Doctors of W.U.S. Health Centre (South Campus)

1. **Medical Officers**

- Dr. Rinku Mathur : M.B.B.S Medical Officer I/C
(11:30 A.M. to 05:30 P.M.)
- Dr. V.P. Garg : M.B.B.S, MD (Ped) Medical Consultant (C)
(09:00 A.M. to 03:00 P.M.)

2. **Part -Time Medical Officers:**

- Dr. Renu Verma : M.B.B.S, MS Part-time Medical Officer
09:00 A.M. to 12:00 P.M.
- Dr. Aneet Wadhwa : M.B.B.S Part-time Medical Officer
02:30 P.M. to 05:30 P.M.

List of Part-Time Specialist of W.U.S. Health Centre (South Campus)

1. **Ophthalmologist**

Dr. Tarun Kapoor : M.B.B.S., M.S.(Ophthalmology)

Timings:

Monday, Thursday : 03:00 PM to 05:00 PM
Wednesday : 09:00 AM to 11:00 AM

2. Dentist

Capt (Dr.) N. K. Pahwa : B.D.S.

Timings:

Tuesday, Wednesday, Thursday : 02:00 PM to 04:00 PM

Facilities Available at W.U.S. Health Centre (South Campus)

1. Physiotherapy Services

Ms. Kiran Sharma :Physiotherapist (on Contract) 09:30 A.M. to 03:30 P.M.
(Monday through Saturday)

2. Clinical Pathology Laboratory (Monday to Friday 9.00 A.M. to 5.30 P.M.)

Ms. Nirmala Kumari : Technical Assistant

- Sample collection is done between 09.30 AM to 11.30 A.M. only
- Routine Blood, Urine, Stool Tests are done from Monday to Friday
- Blood Sugar Test is done on Tuesday & Thursday
- Liver Function Test, Kidney Function Test, Lipid Profile, Rheumatoid Factor Tests are done on Thursday

3. Homeopathy Dispensary (managed by Municipal Corporation of Delhi)

Dr. Shally Arora : Senior Medical Officer (Homeopathy) NCT of Delhi
Mr. Pankaj Gupta : Pharmacist(Homeopathy) NCT of Delhi
Mr. Sunil Kumar : Nursing Orderly (Homeopathy) NCT of Delhi

4. Emergency Treatment :

W.U.S. Health Centre (South Campus) in addition to routine treatment also provides emergency treatment to the employees, beneficiaries and Students of the University of Delhi. The patients are provided first aid when they visit the Health Centre in emergency and are referred to University empanelled hospitals in case it is indicated. They are evacuated to the nearest hospital in Basic Life Support Ambulance. In emergency the employees of their own can also seek treatment at University of Delhi empanelled hospitals.

5. Ambulance Service:

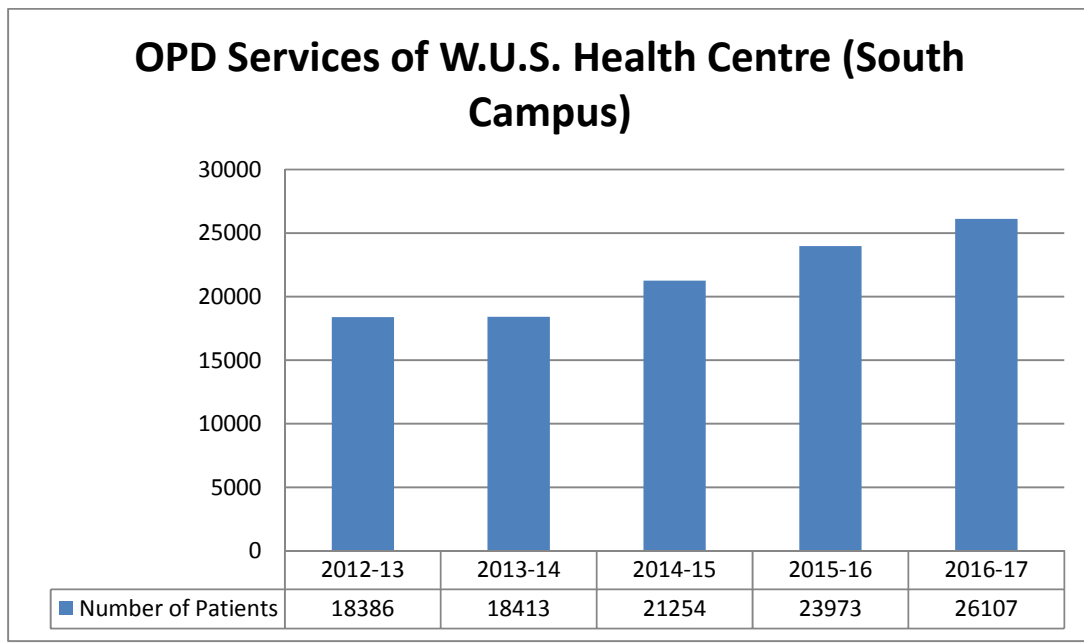
The Health Centre provides Ambulance services to the patients in emergency from 09:00 A.M. to 05:00 P.M. The Ambulance is equipped with Basic Life Support facilities.

**List of Para-Medical, Ministerial & Non-Ministerial Staff of
W.U.S. Health Centre (South Campus)**

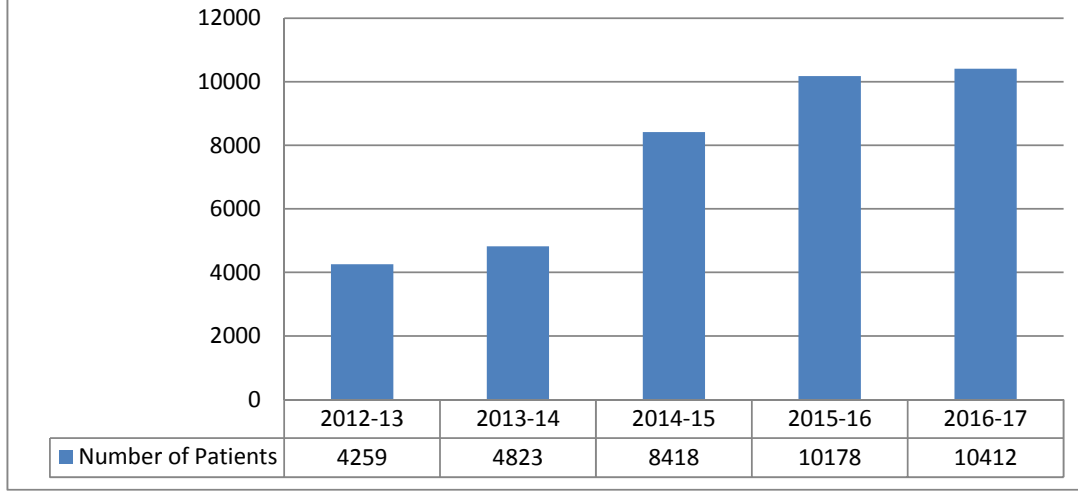
S.No	Name of the Employees	Designation
1	Ms. Kiran Sharma	Physiotherapist on Contract
2	Ms. Nirmala Kumari	Sr. Lab. Technical Assistant
3	Sh. Anil Duhan	Pharmacist
4	Mr. Mukesh Hasija	Pharmacist
5	Mr. Deepak Sharma	Pharmacist
6	Mr. Devendra Kumar Sagar	Pharmacist
7	Ms. Babli Adhikari	Female Attendant
8	Mr. Arvind Kumar Pankaj	Junior Assistant on Contract
9	Mr. Rakesh Kumar Sagar	Dresser on Contract
10	Mr. Birender	Driver

Summary of OPD Attendance & Other Clinical Services of W.U.S. Health Centre (South Campus)

S.No.	Clinical Services	2012-13	2013-14	2014-15	2015-16	2016-17
1	OPD Attendance GDMO's	16235	16565	19242	21605	24005
2	OPD Attendance Ophthalmology	811	855	816	1124	-
3	OPD Attendance Dental Surgery	853	993	1196	1188	1110
4	OPD Attendance Gynecology	487	548	307	56	992
	Total	18386	18413	21254	23973	26107
S.No.	Clinical Services (Physiotherapy/Nursing/Dressing/ ECG/Pathology)	2012-13	2013-14	2014-15	2015-16	2016-17
5	OPD Attendance Physiotherapy	2425	2749	2553	2987	2425
6	OPD Attendance Nursing Station	192	270	152	72	217
7	OPD Attendance Dressing Room	492	572	586	484	100
8	OPD Attendance ECG	82	70	69	157	390
9	OPD Attendance Pathology Lab	1068	1162	5058	6478	7280
	Total	4259	4823	8418	10178	10412



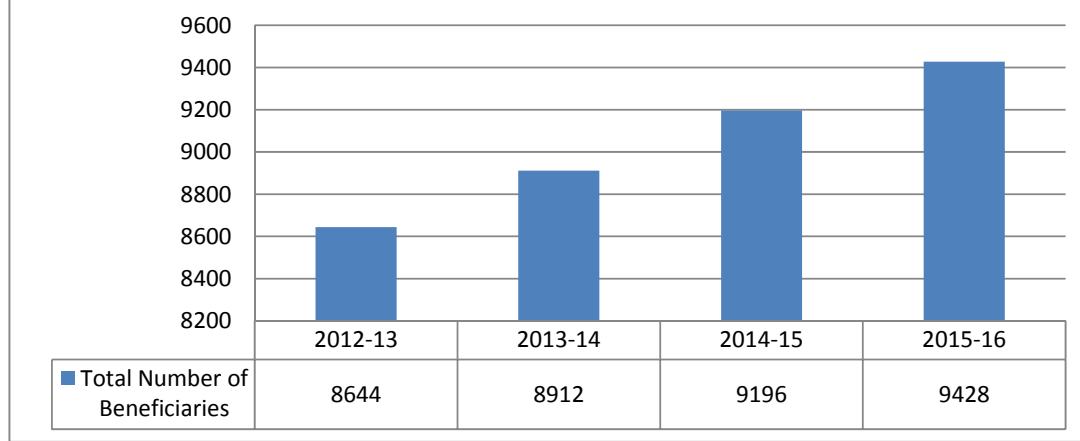
Clinical Services of W.U.S. Health Centre (South Campus)



Membership Details of W.U.S. Health Centre (South Campus)

Nomenclature	2012-13	2013-14	2014-15	2015-16
Regular Members	7330	7525	7720	7843
Retired Members	822	903	1009	1092
Resident Students	469	458	452	470
Non-Resident Students	23	26	15	23
Total Membership	8644	8912	9196	9428

Total Number of Beneficiaries of W.U.S. Health Centre (South Campus)



Infrastructure at W.U.S. Health Centre (South Campus):

S. No.	Room For	No. of Rooms
1	OPD Chambers	3
2	Reception	1
3	Dressing Room	1
4	Nursing Station	1
5	Office	1
6	Pharmacy	2
7	Store	2
8	Laboratory	2
9	Dental Room	1
10	Toilets	3
11	Doctors Lounge	1
12	Physiotherapy	2
13	Homeopathy Clinic	1

W.U.S. Health Centre (West)

W.U.S. Health Centre (West) was established in May, 1983 at Shivaji College, Ring Road, Delhi-110027. There are approximately 8000 members of W.U.S. Health Centre (West). The Health Centre opens five days a week and approximately 50 patients attend OPD per day.

Health Centre Timings of W.U.S. Health Centre (West)

1. **Monday to Friday** : 09:00 A.M. to 03:00 P.M.
2. **Saturday and Sunday** : Closed

List of Doctors of W.U.S. Health Centre (West)

1. **Medical Officer**

- Dr. T.K. Chumbak, M.B.B.S. Medical Officer

Facilities Available at W.U.S. Health Centre (West)

1. **Emergency Treatment**

W.U.S. Health Centre (West Delhi) in addition to routine treatment also provides emergency treatment to the employees, beneficiaries and Students of the University of Delhi. The patients are provided first aid when they visit the Health Centre in emergency and are referred to University empanelled hospitals in case it is indicated. In emergency the employees of their own can also seek treatment at University of Delhi empanelled hospitals.

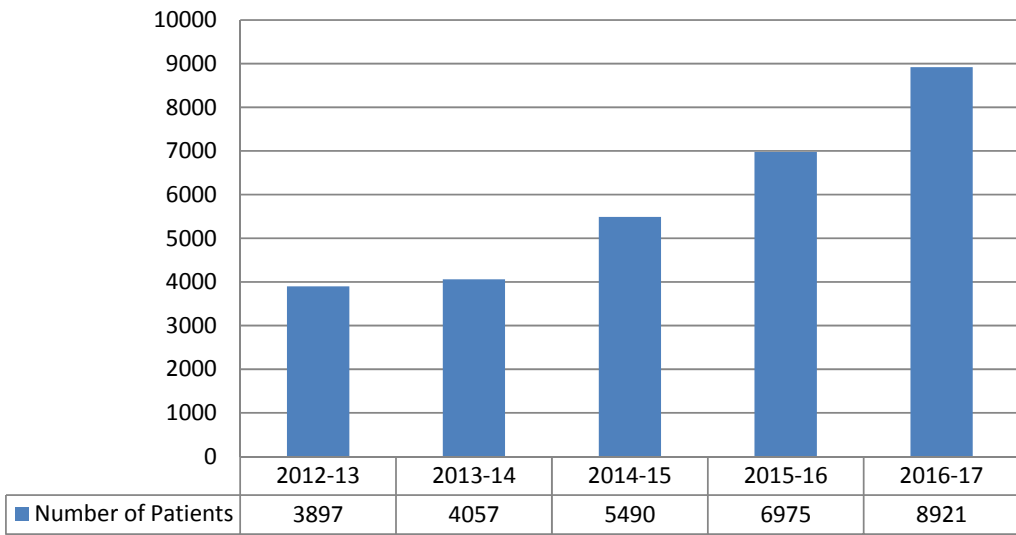
**List of Para-Medical, Ministerial & Non-Ministerial Staff of
W.U.S. Health Centre (West Delhi)**

S.No	Name of the Employees	Designation
1	Mrs. Poonam Sachdeva	Pharmacist
2	Sh. Surender Singh	Pharmacist
3	Sh. Balram Mahto	Dresser
4	Ms. Geeta Devi	Female Attendant
5	Mr. Naresh Chander	Assistant
6	Ms. Karuna Aggarwal	Junior Assistant
7	Mr. Balcharan	Office Attendant
8	Mr. Sunder Lal	Safai Karamchari

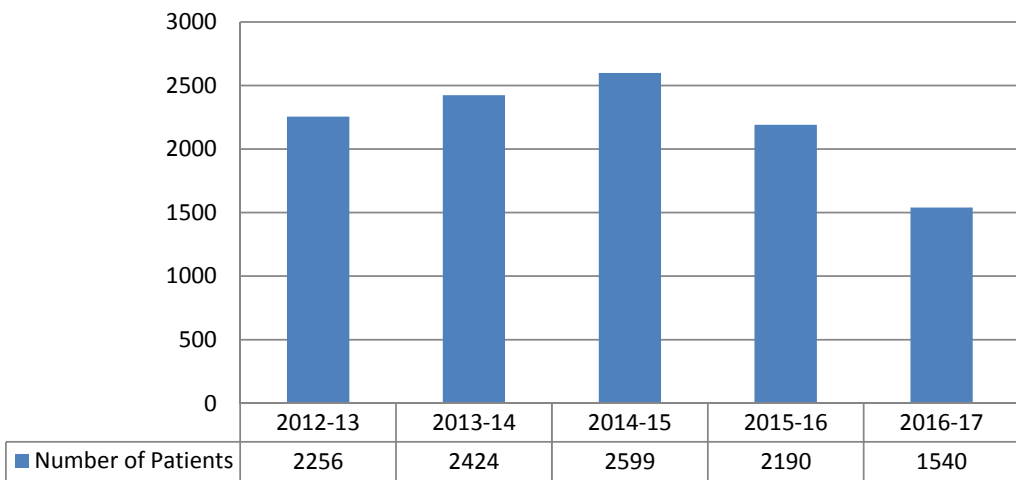
OPD Details of W.U.S. Health Centre (West)

S.No.	Clinical Services	2012-13	2013-14	2014-15	2015-16	2016-17
1	OPD Attendance	3897	4057	5490	6975	8921
	Total	3897	4057	5490	6975	8921
	Clinical Services (Pathology)					
2	OPD Attendance Pathology Lab	2256	2424	2599	2190	1540
	Total	2256	2424	2599	2190	1540

OPD Services of W.U.S. Health Centre (West)

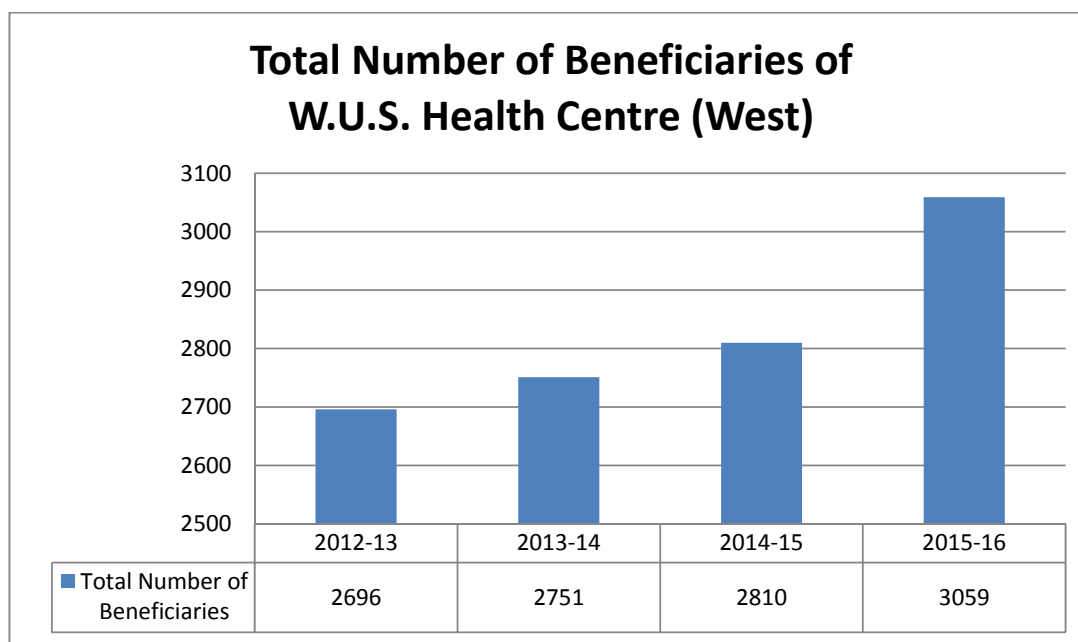


Clinical Services of W.U.S. Health Centre (West)



Membership Details of W.U.S. Health Centre (West)

Nomenclature	2012-13	2013-14	2014-15	2015-16	2016-17
Regular Members	2140	2160	2180	2375	
Retired Members	536	569	602	634	
Students	20	22	28	50	
Total Membership	2696	2751	2810	3059	



Infrastructure of W.U.S. Health Centre (West Delhi)

S. No.	Room For	No. of Rooms
1	Doctor's Room	1
2	Office	1
3	Pharmacy	1
4	Medical Store	1
5	Laboratory	1

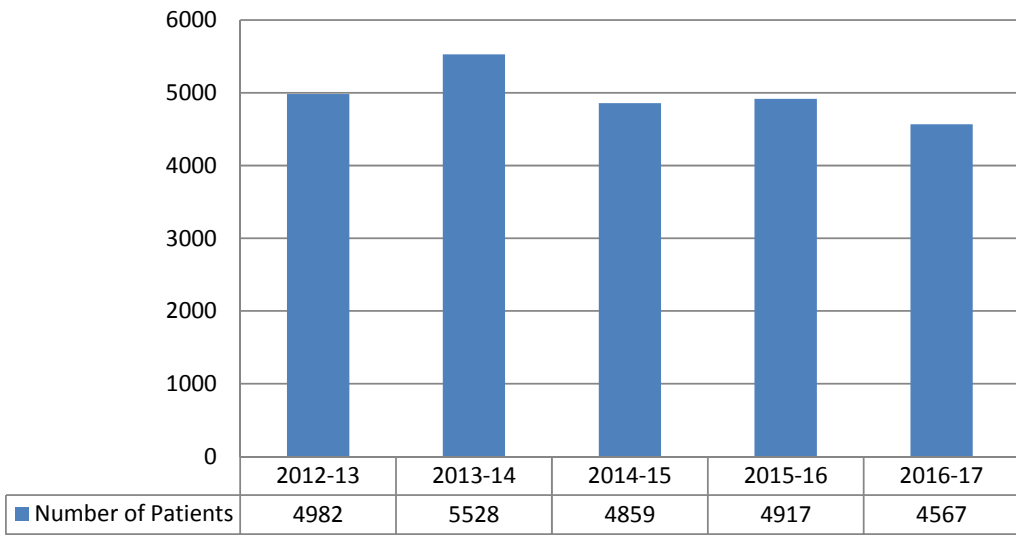
List of Para-Medical, Ministerial & Non-Ministerial Staff of W.U.S. Health Centre (East)

S.No	Name of the Employees	Designation
1	Sh. Mukesh Gupta	Pharmacist
2	Mr. Deepak Kumar Saksena	Pharmacist
3	Mr. Deepak Pathak	Dresser
4	Mr. Mukesh Kumar	Junior Assistant (Contract)
5	Ms. Munni Devi	Female Attendant
7	Mr. Jagbir Singh	Safai Karamchari
	Mr. Naresh Kumar	Safai Karamchari

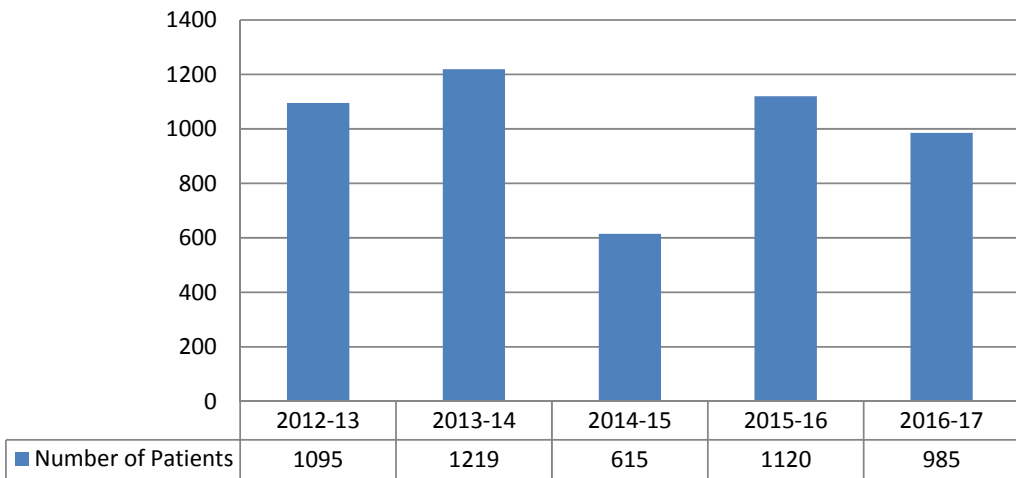
OPD Details of W.U.S. Health Centre (East)

S.No.	Clinical Services	2012-13	2013-14	2014-15	2015-16	2016-17
1	OPD Attendance	4982	5528	4859	4917	4567
	Total	4982	5528	4859	4917	4567
	Clinical Services (Pathology/Dressing)					
2	OPD Attendance Pathology Lab	626	734	88	126	102
3	OPD Attendance Dressing	469	485	527	994	883
	Total	1095	1219	615	1120	985

OPD Services of W.U.S. Health Centre (East)

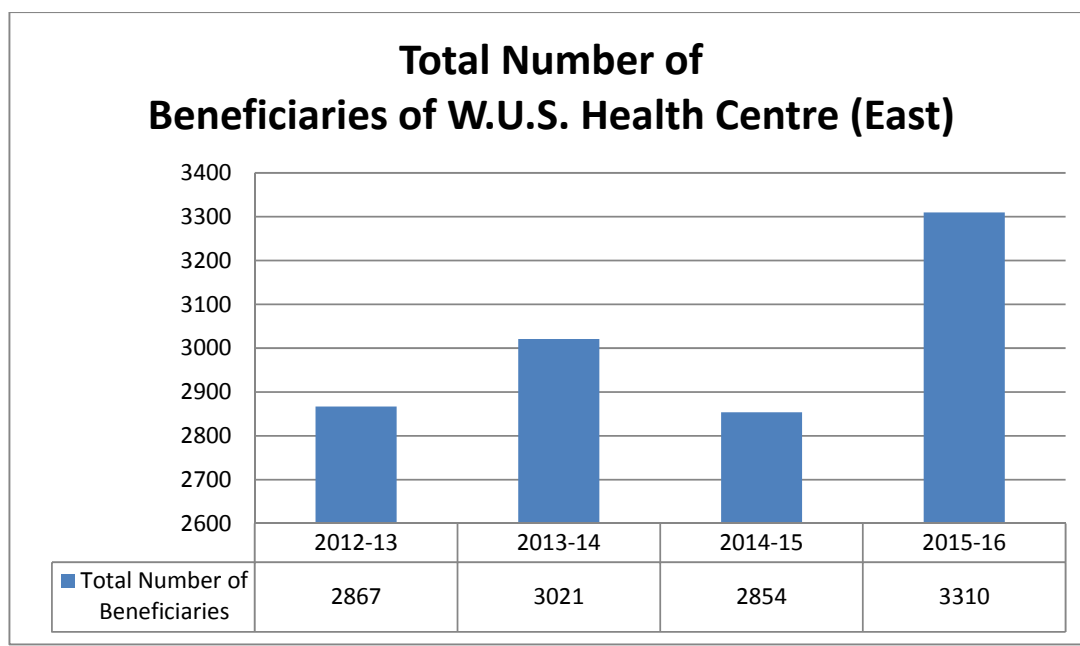


Clinical Services of W.U.S. Health Centre (East)



Membership Details of W.U.S. Health Centre (East)

Nomenclature	2012-13	2013-14	2014-15	2015-16	2016-17
Regular Members	612	624	636	643	
Retired Members	184	197	210	217	
Students	2068	2200	2008	2450	
Total Membership	2867	3021	2854	3310	



Infrastructure of W.U.S. Health Centre (East):

S. No.	Room For	No. of Rooms
1	Doctor's Room	1
2	Dressing Room	1
3	Office	1
4	Pharmacy	1
5	Medical Store	1
6	Laboratory	1
7	Toilets	4

Other Information

1. Quality Enhancement Measures Undertaken by W.U.S. Health Centre [1.4.4] :

Quality Enhancement Measures undertaken through regular Continuing Medical Education (CME) programs.

2. Does W.U.S. Health Centre Organize Orientation/induction programme for new staff [2.2.1] : Yes

3. W.U.S. Health Centre's policy on inviting experts to deliver lectures and/or organizing seminars for the employees [2.3.5] :

W.U.S. Health Centre regularly invites faculties/experts to deliver lectures in Continuing Medical Education (CME) programs. Total 12 CMEs were held during 2017-18.

4. Does W.U.S. Health Centre encourage learning by using e-learning resources [2.3.6]:

Yes

5. Does W.U.S. Health Centre has provision for services of counselors for psycho-social guidance [2.3.10] :

Yes, facility of Psychiatrist available. Total number of patients benefited by psycho-social guidance were 606 during 2015-16.

6. Does W.U.S. Health Centre encourage diversity in its recruitment [2.4.3] : Yes

Department/School	% of employees from the same University	% of employees from other University within the state	% of employees from Universities outside the state	% of employees from other countries
W.U.S. Health Centre	25%	Nil	75%	Nil

7. Policies to academically recharge and rejuvenate the Doctors [2.4.6] :

Doctors attend the Continuing Medical Education Programs and are sent for in service training.

8. What % of Doctors were invited as resource persons in workshops/seminars [2.4.9] :

20% Approx

9. Whether mechanism for redressal of grievances of the patients exists [2.5.8] :

Yes, The patients write down their complaints in the complain register and redressal of their grievances is done in time bound manner.

10. How does W.U.S. Health Centre promote the participation of doctors in extension activities including participation in NSS or NCC [3.6.3] :

Team of Doctors, Nurses and paramedics participate in Gayanodaya Express trains, Antardhwani, NSS camps, NCC camps. Students joining NSS and NCC camps are medically examined, vaccinated and medical fitness certificates are issued.

11. Whether W.U.S. Health Centre has on the job training facilities [3.7.2] :

Yes

12. W.U.S. Health Centre computing facilities [4.3.2] :

Number of nodes/computer with internet facilities are 09.

13. LAN Facility available [4.3.2] : Yes

14. Whether Health Insurance Facilities available or not [5.1.10] :

Patients suffering from serious diseases can avail the facilities of Empanelled hospital of University of Delhi without seeking referral from W.U.S. Health Centre.

15. Locations of W.U.S. Health Centres [11] :

S. No.	Location	Address
1.	W.U.S. Health Centre (North Campus)	33, Chattra Marg, University of Delhi, Delhi-110007
2.	W.U.S. Health Centre (South Campus)	Benito Juarez Marg, University of Delhi, South Campus, Delhi-110021
3.	W.U.S. Health Centre (East Delhi)	Staff Quarter, Dr. B R Ambedkar College, Main Waziarabad Road, Delhi-110094
4.	W.U.S. Health Centre (West Delhi)	Shivaji College, Raja Garden, Delhi-110027

16. Whether emergency care facility available [12] :

Yes, W.U.S. Health Centre (North Campus) has 3 observation beds in emergency room for day care of the serious patients around the clock.

17. Residential Facility for Non-Teaching Employees [12] :

Yes, Residential facility is provided by University of Delhi

Name	Designation	Address
Dr. Sunil Thakur	Chief Medical Officer	C-19 (29-31), Teachers Flats, University of Delhi, Delhi-110007
Dr. S. S. Dugtal	Senior Medical Officer	D-4 (29-31), Probyn Road, University of Delhi, Delhi-110007
Sh. Satya Prakash Sharma	Pharmacist (Medical Store)	9A/56, WEA, Karol Bagh, Delhi-10005
Sh. Ram Parvesh	Pharmacist	C-92, Reids Line, University of Delhi, Delhi-110007
Sh. Balram Mahto	Dresser	D-126, Reids Line, University of Delhi, Delhi – 110007
Sh. Jaswant Singh	Senior Assistant	
Sh. Pramod Kumar	Driver	C-100, Reids Line, University of Delhi, Delhi-110007
Sh. Sher Singh	Driver	Reids Line

18. Facilities for Person with Disabilities [12] :

- a. Provision of Ramps at the entry of buildings of all the four W.U.S. Health Centre campuses.
- b. Disabled Friendly Toilets at W.U.S. Health Centre (North Campus).

19. Waste Management Facility [12] :

Available at W.U.S. Health Centre (North Campus, South Campus, East Delhi, West Delhi).

20. Number of Working Days during 2017-18 [18] : 365 Days**21. Whether Feedback System exist [42] : Yes**